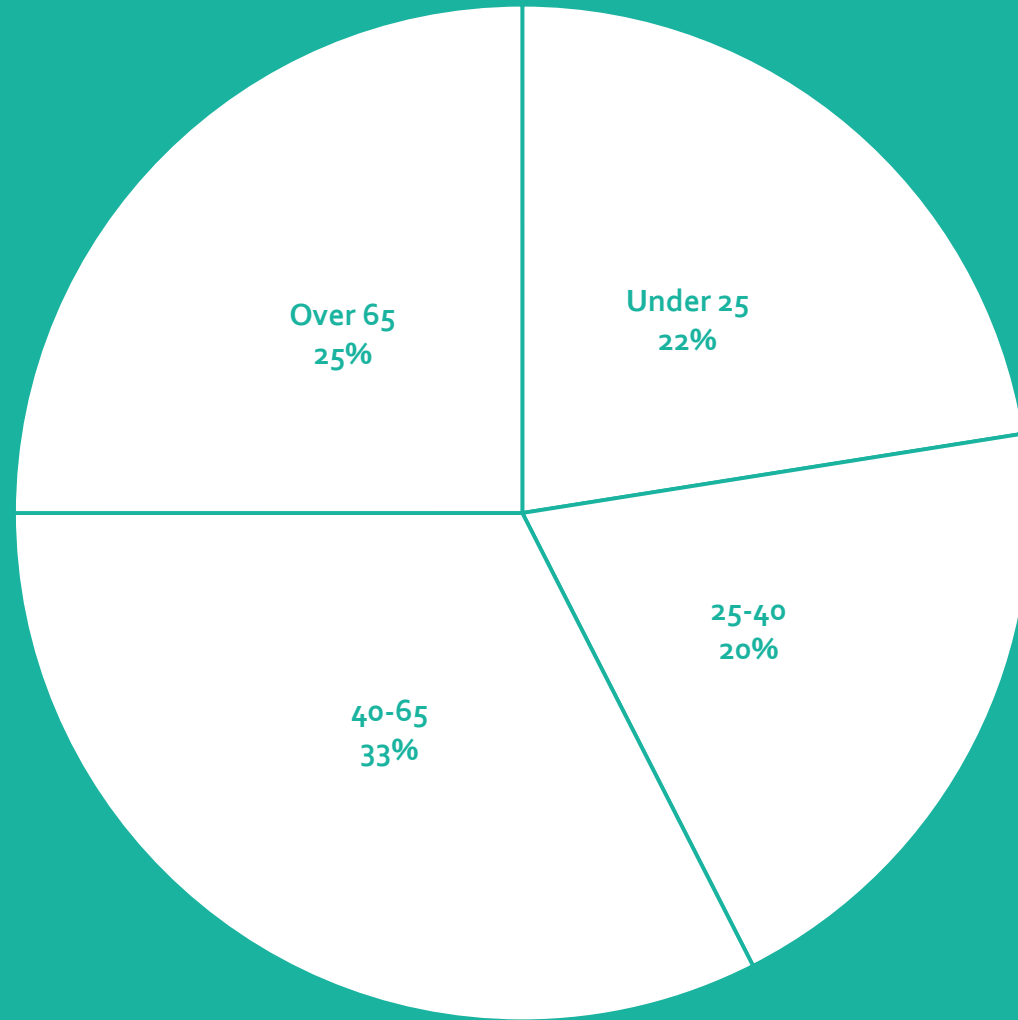


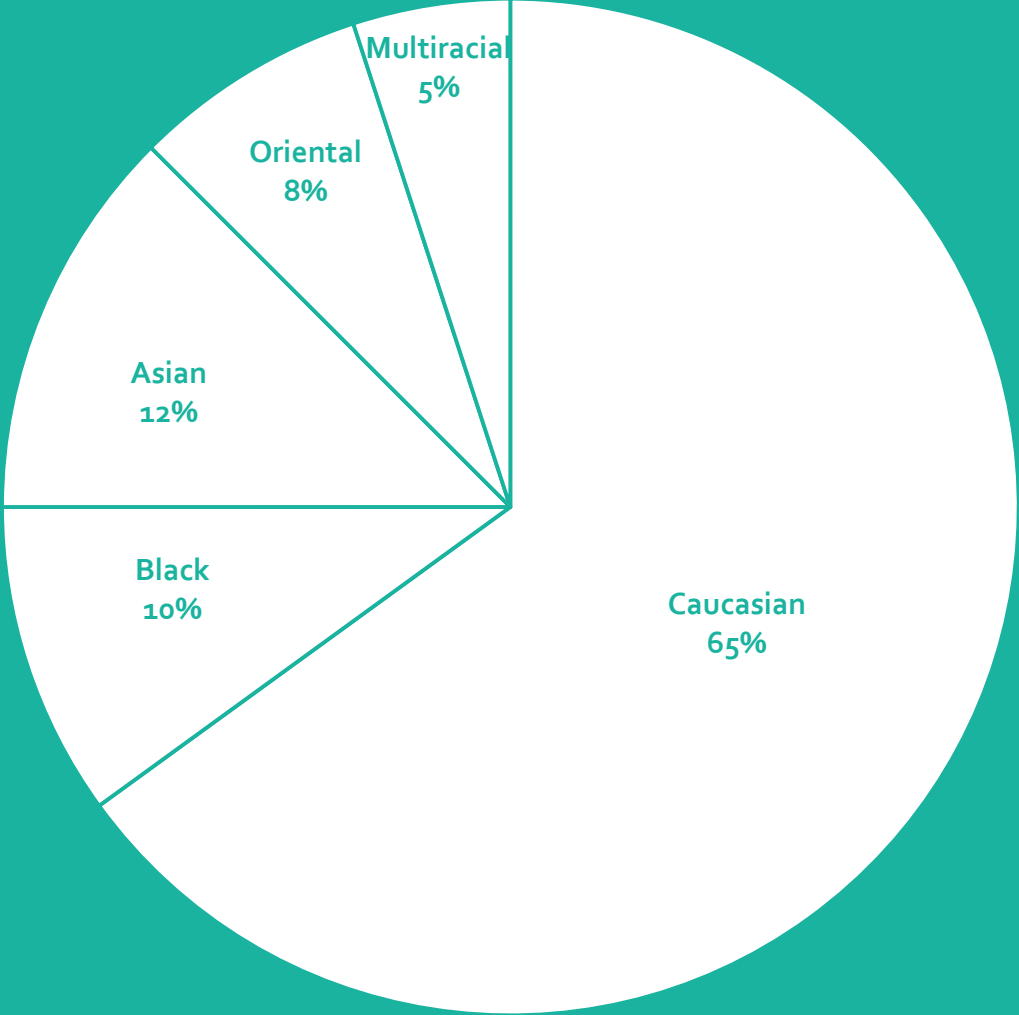
Patient participation survey- Hornchurch Healthcare

2013/2014

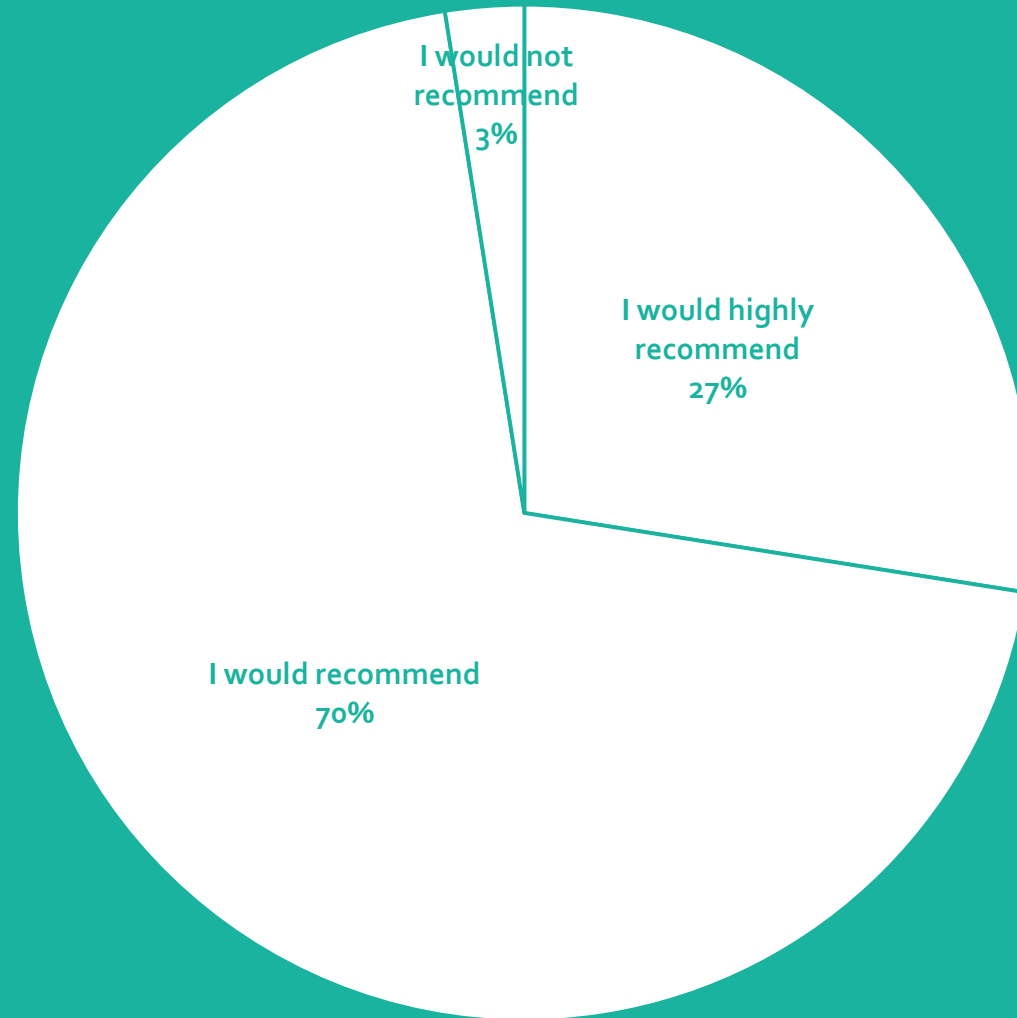
Age



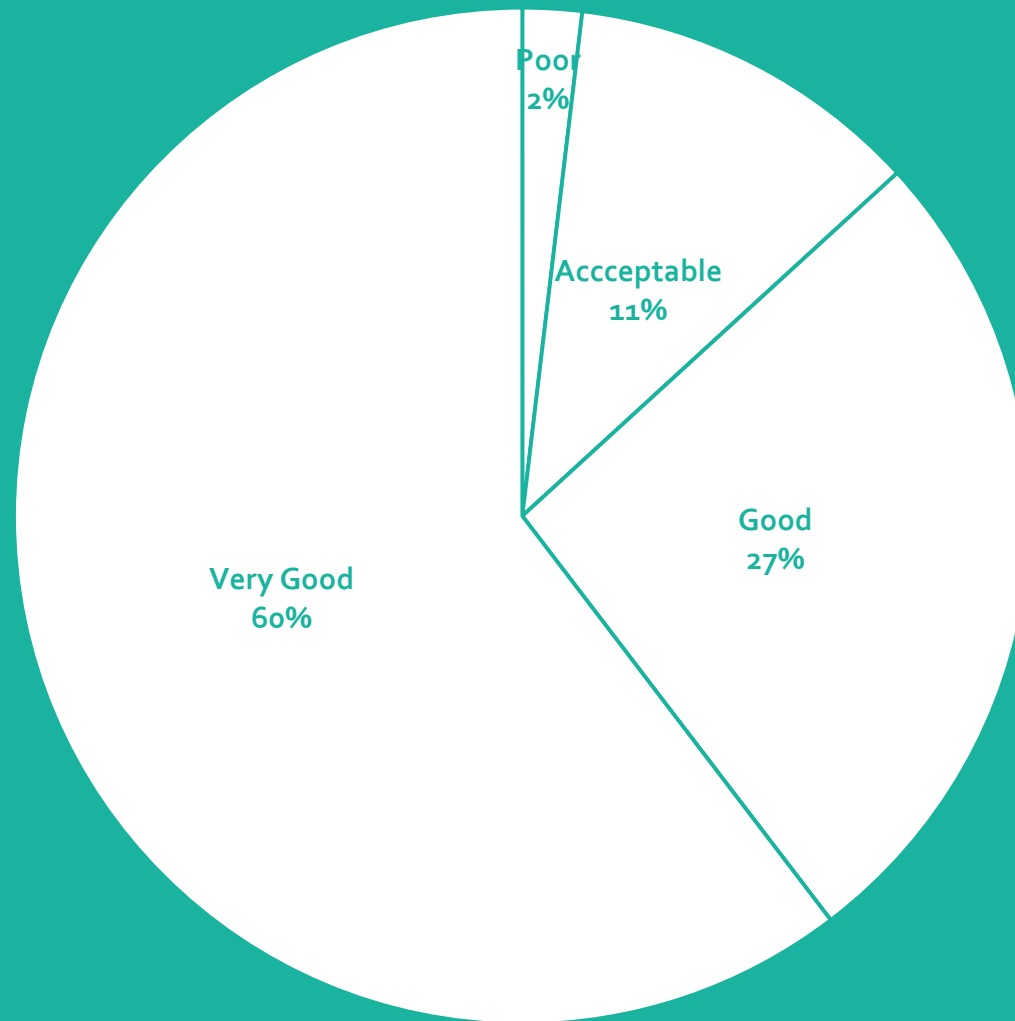
Ethnicity



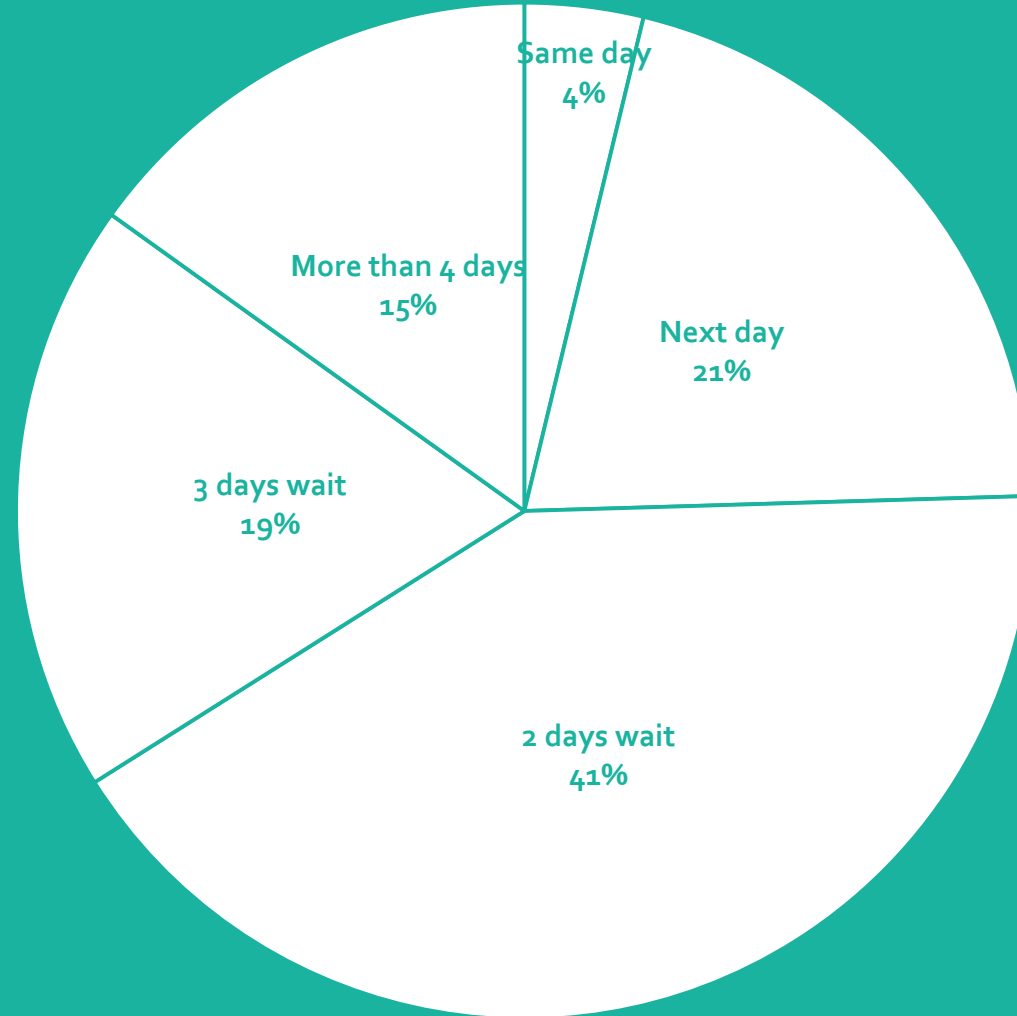
Would you
recommend
us?



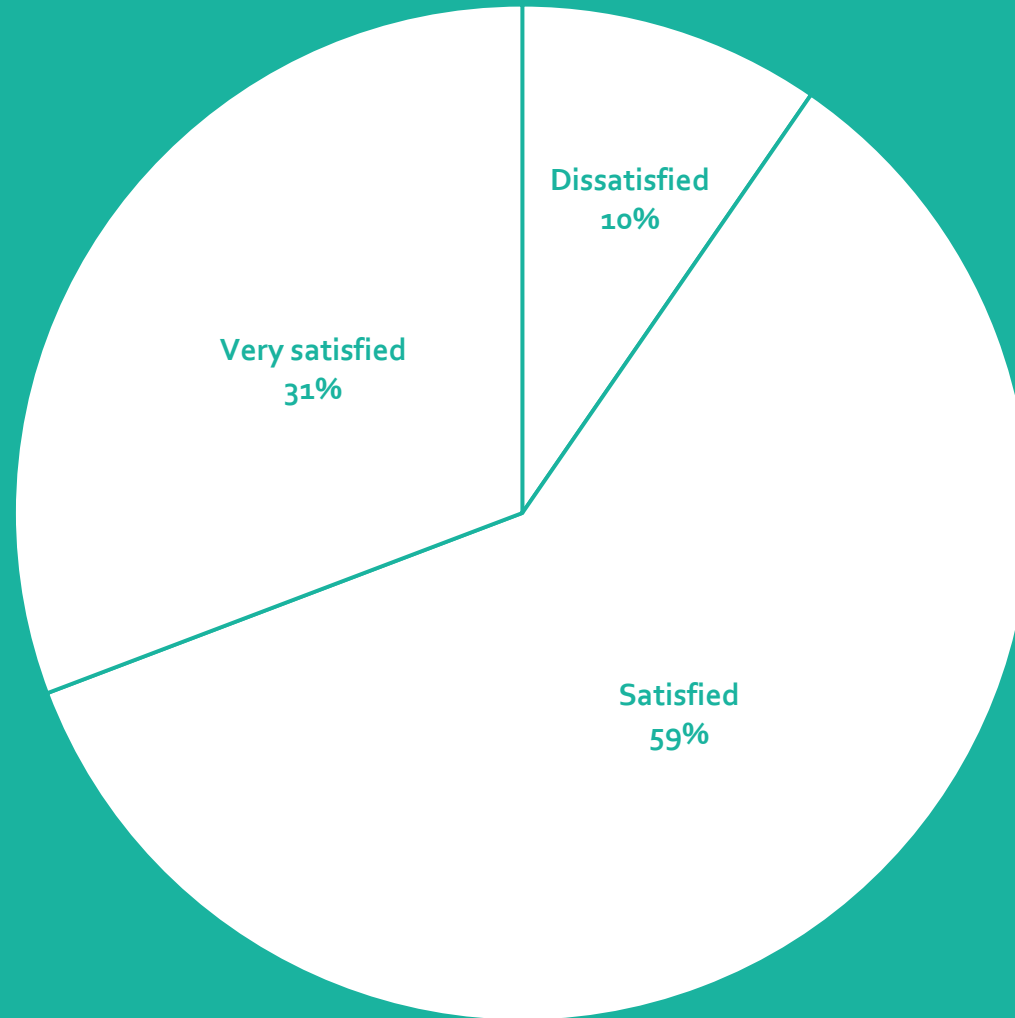
Experience with doctor



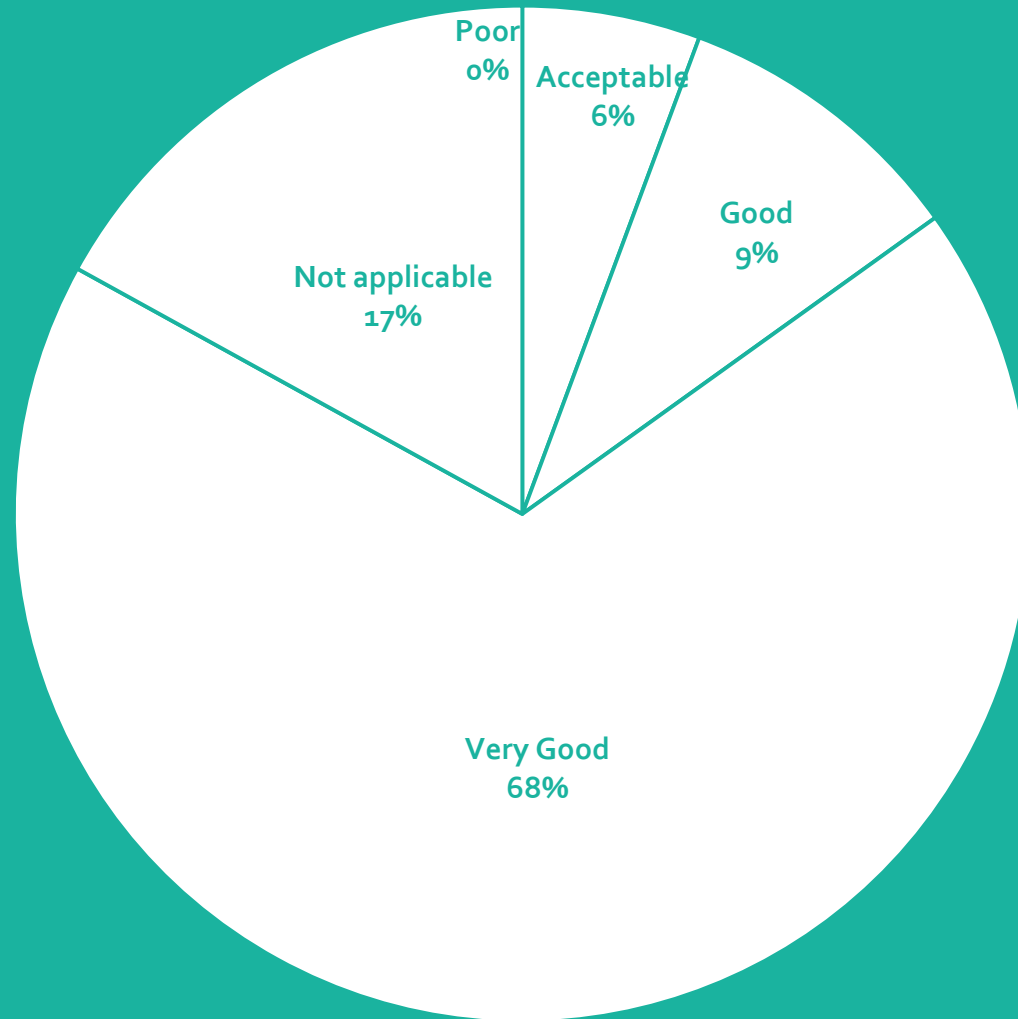
Time to see your doctor of choice



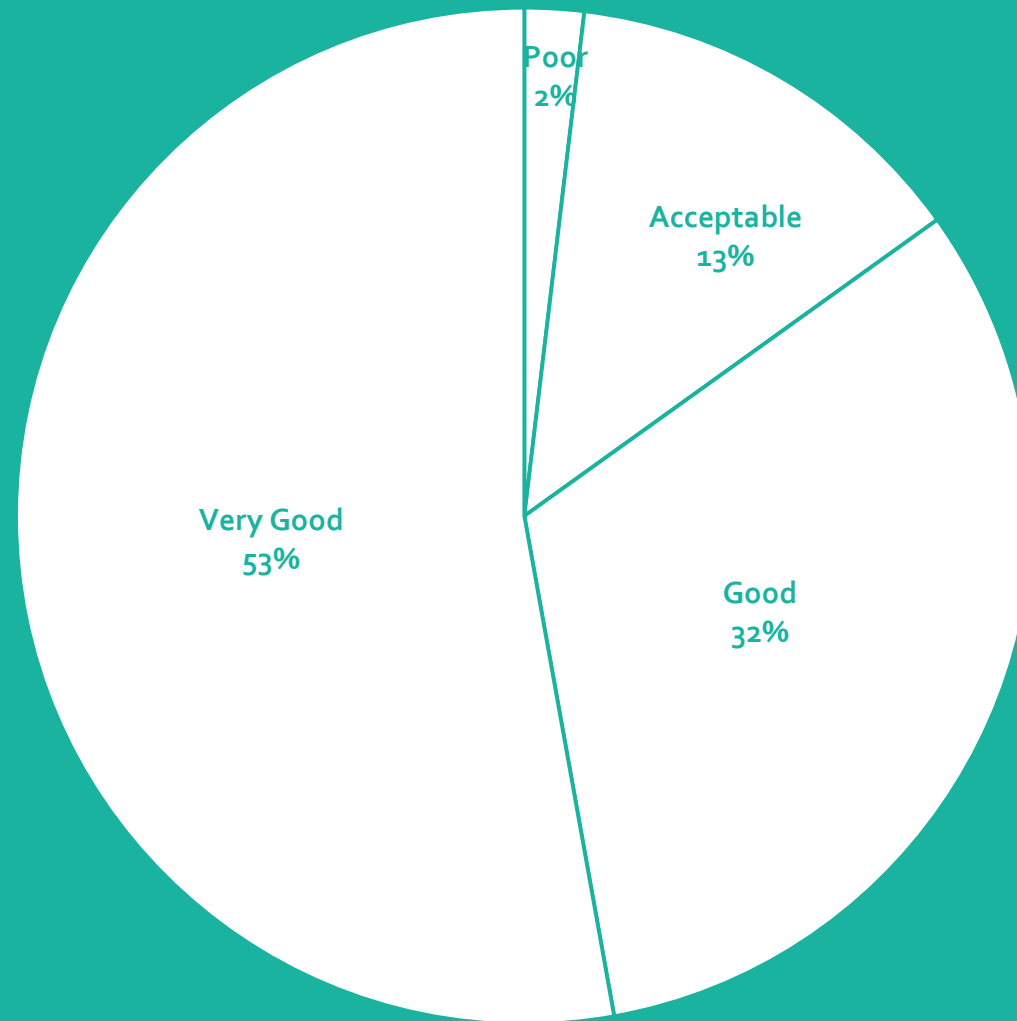
Satisfaction with access to doctor of choice



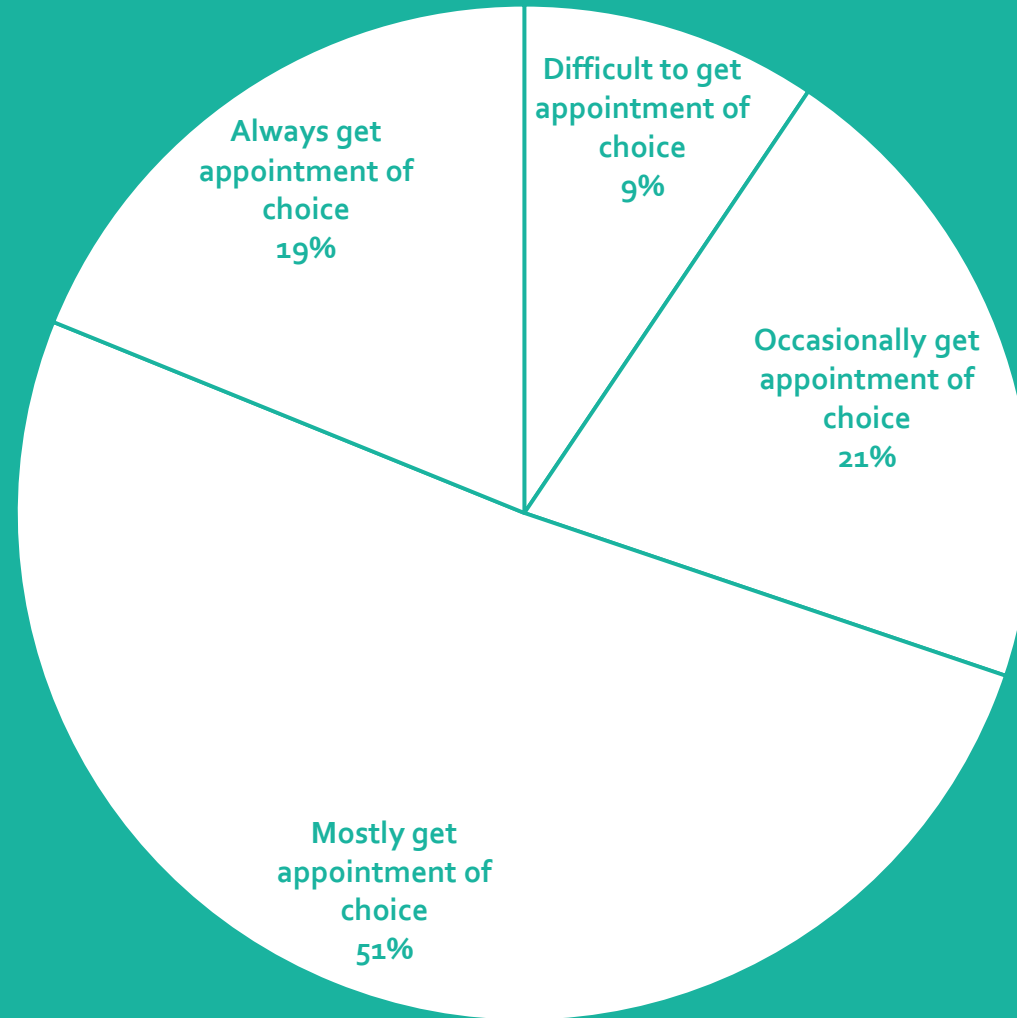
Experience with nurse



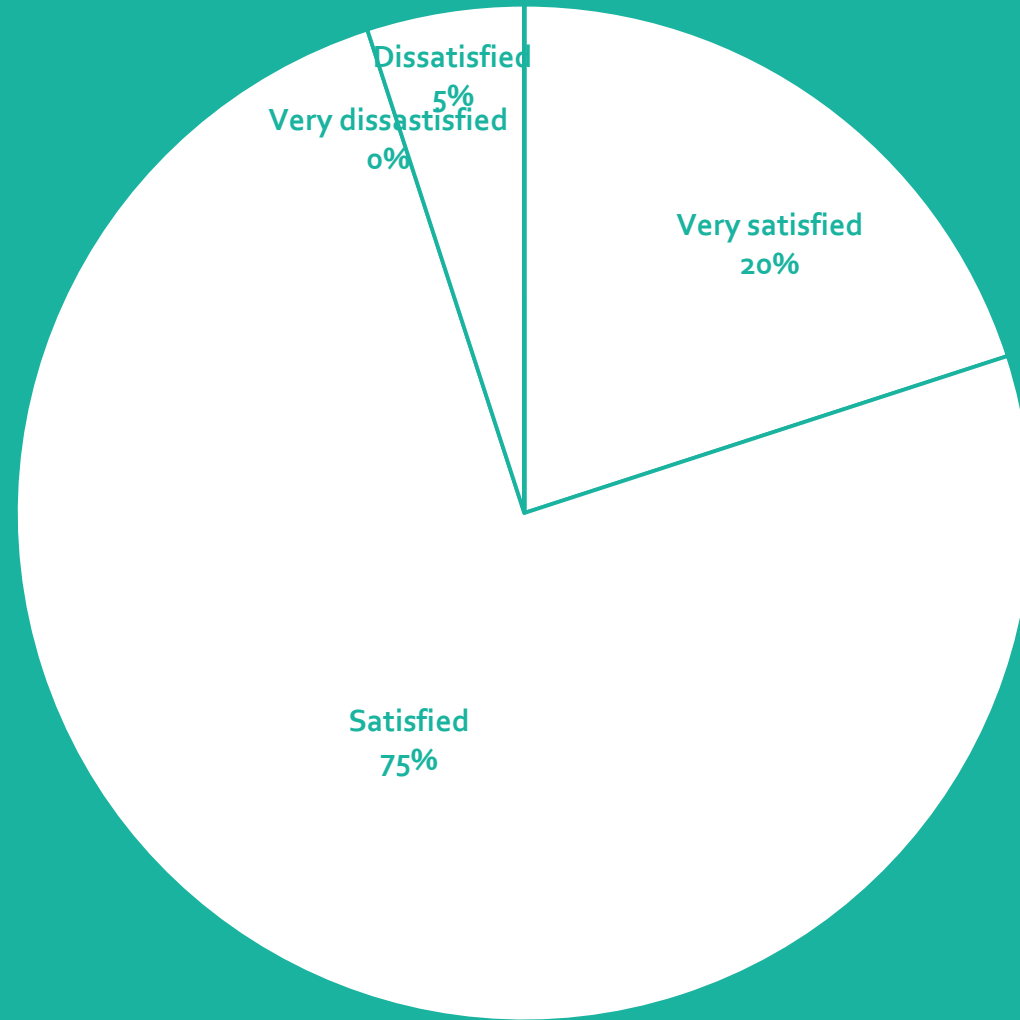
Experience with reception



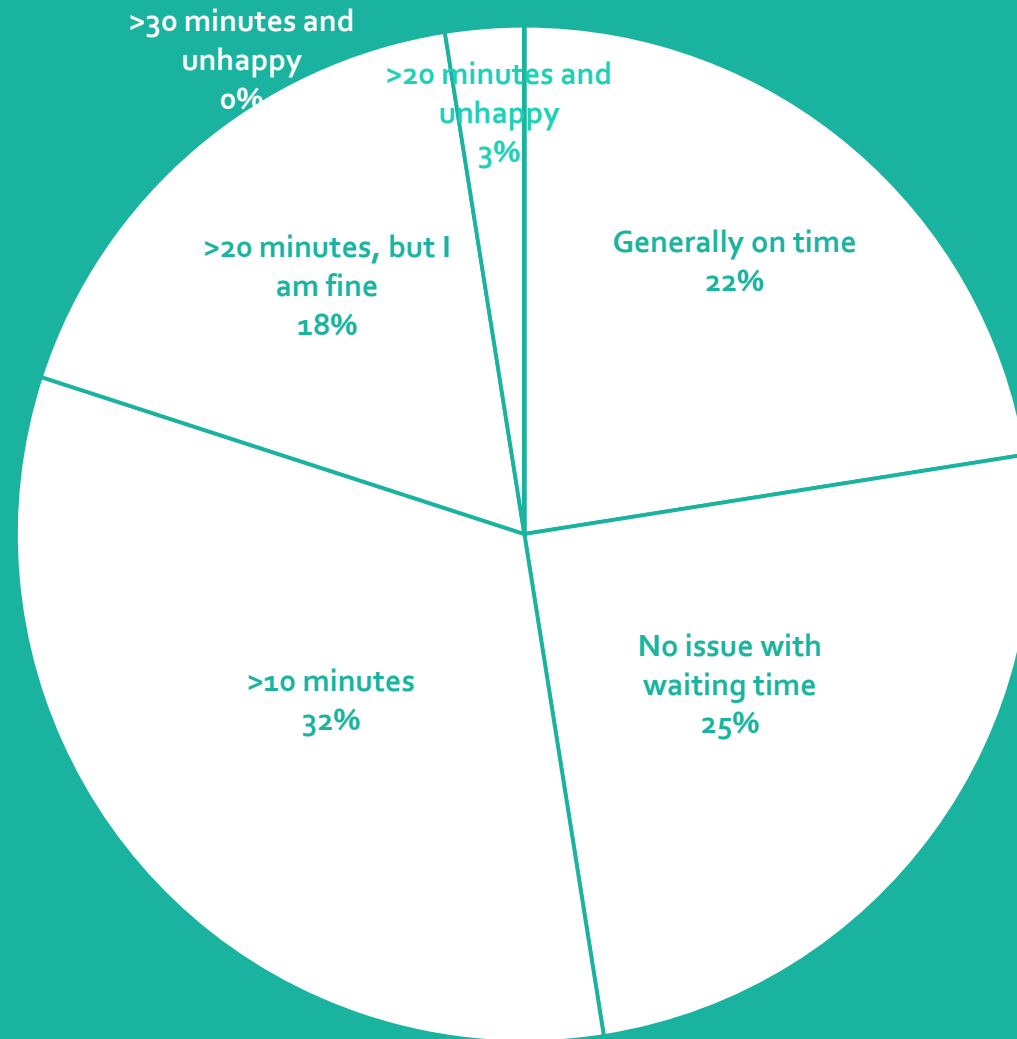
Ease of booking appointments



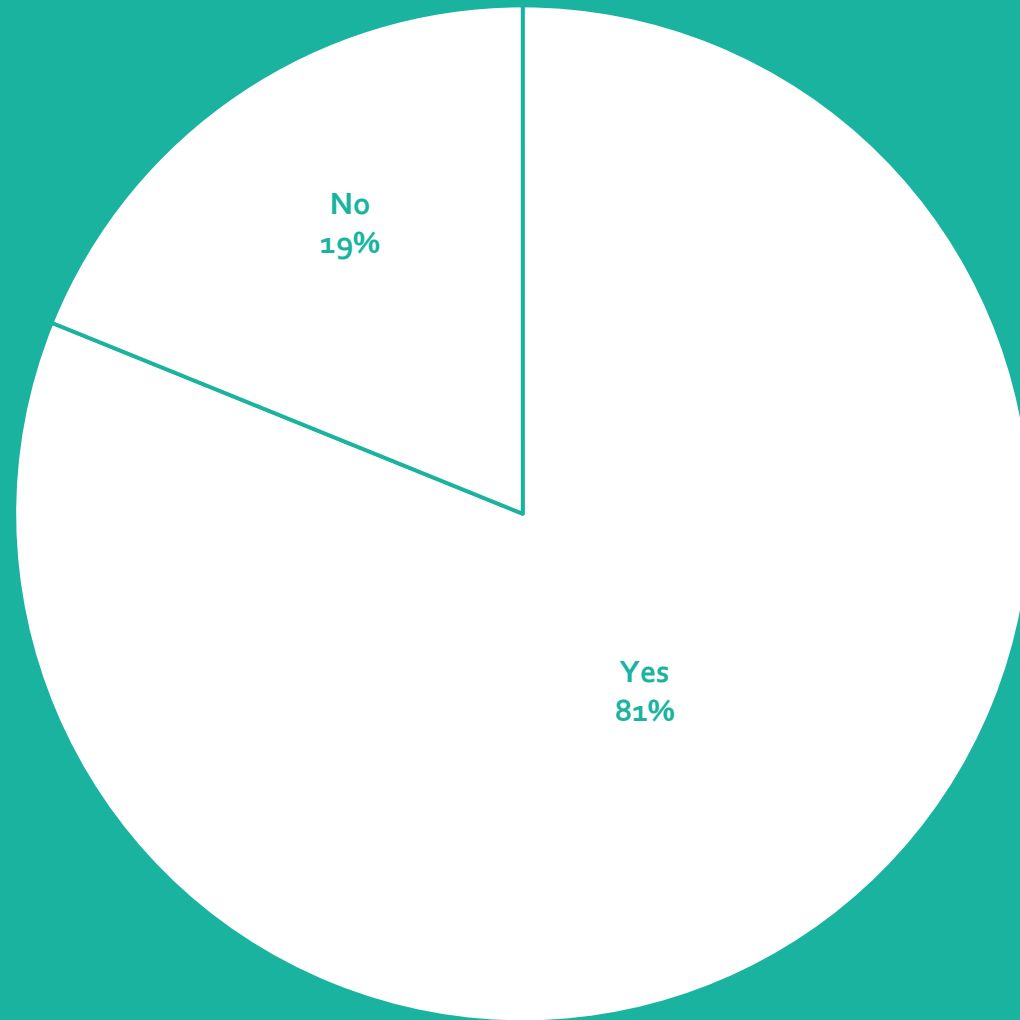
Satisfaction with opening times



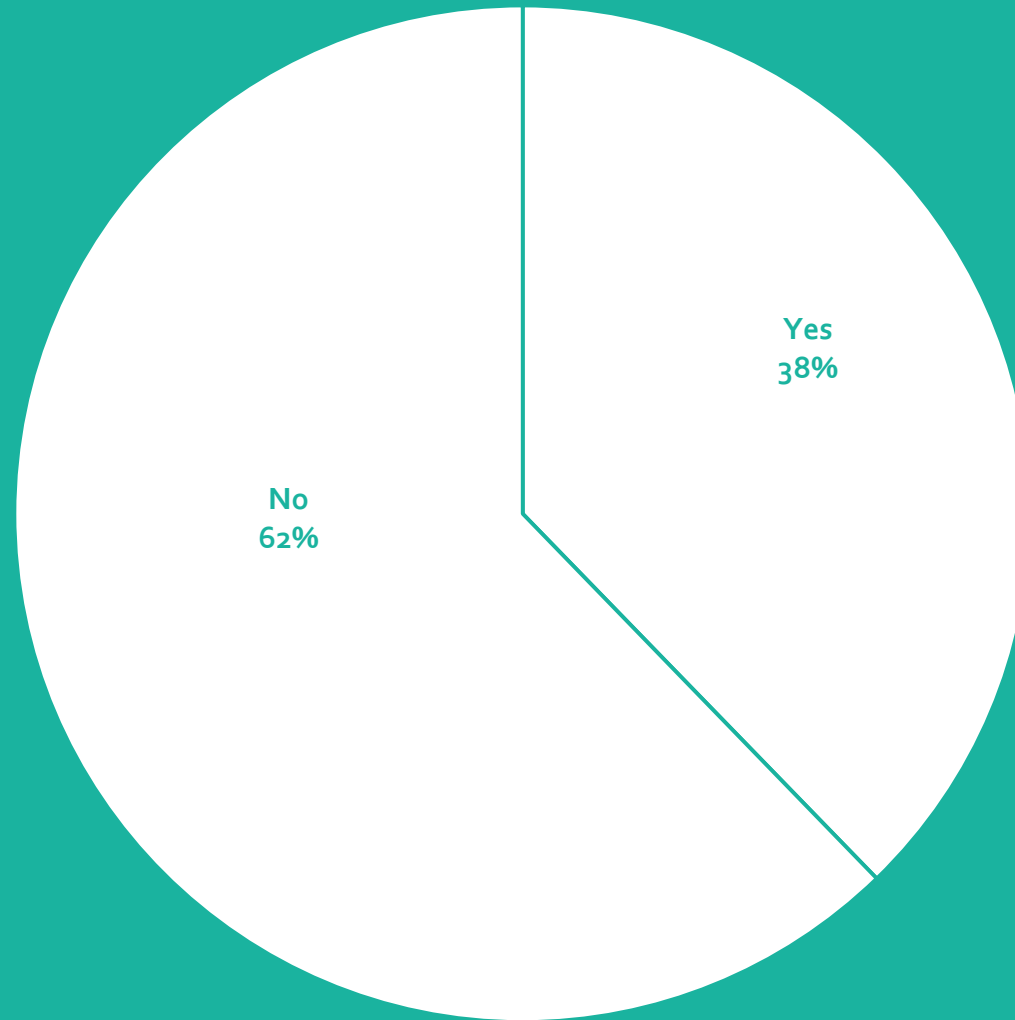
Waiting times



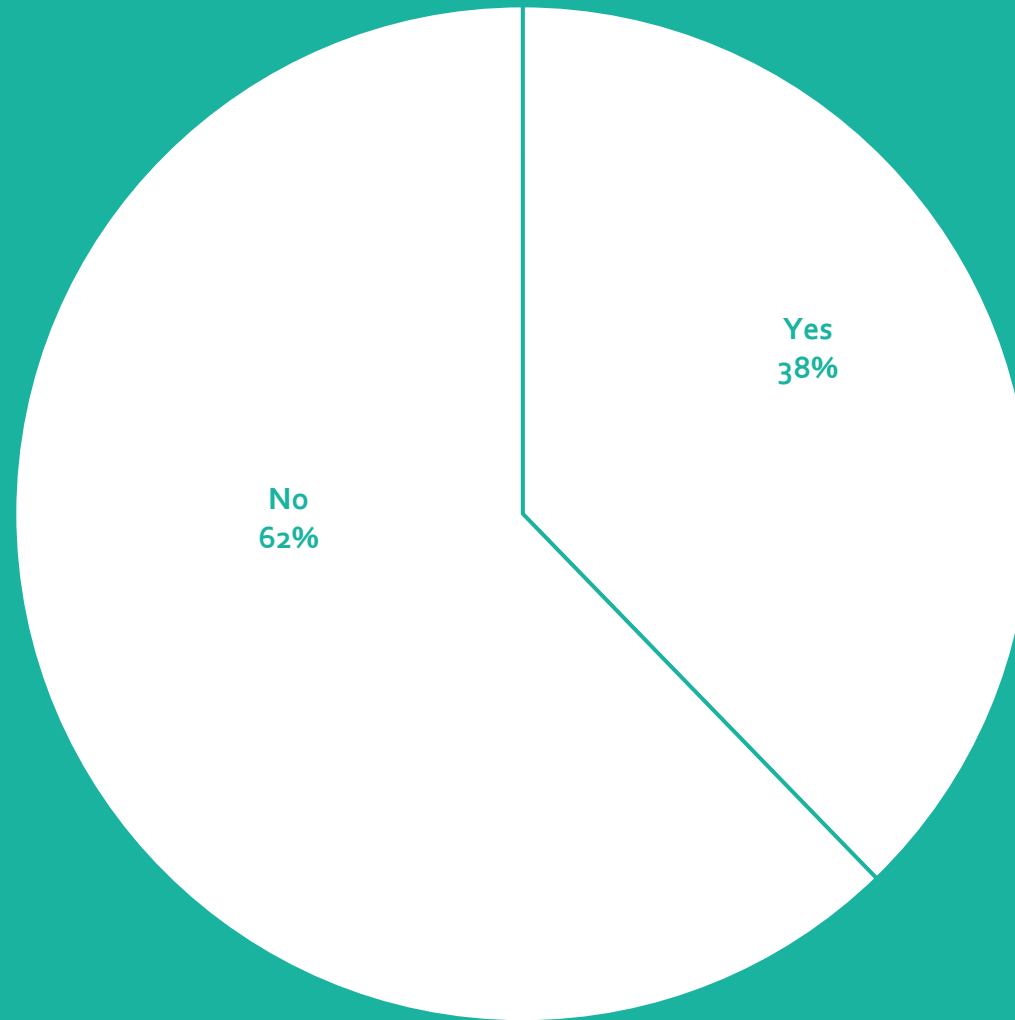
Support for relocation of premises to Butt's Green Road



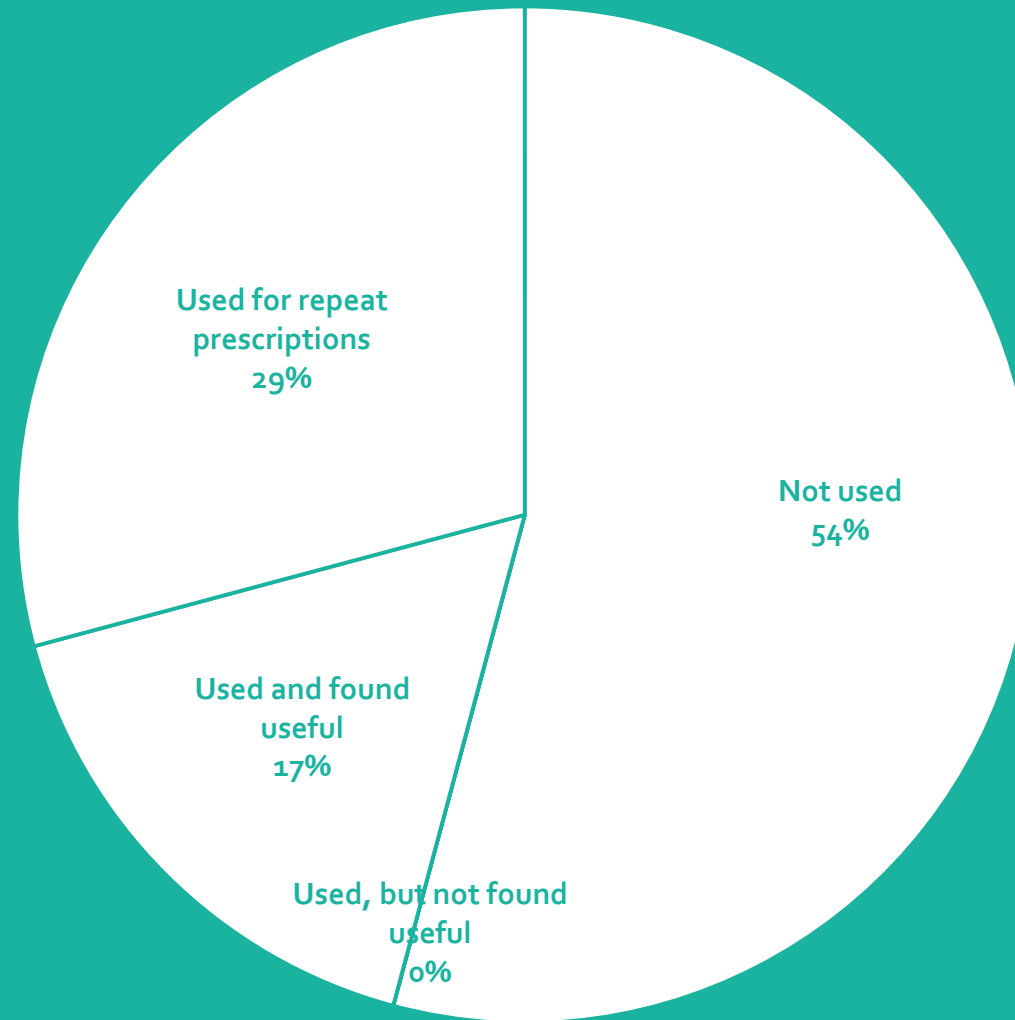
Support for relocation of premises to outside the current catchment area



Support for relocation of premises to outside the current catchment area



Usage of practice website



Awareness of online booking facility

